

Pre Bid Queries	Response
Changes in the policy proposed compared to the expiring terms	Please refer RFP and Bid No. GEM/2024/B/5232168 dated 31 July 2024
Claims experience for the last 5 years.	No claim
Policy wordings to be used	Policy form in line with expiring policy
Proposal Form	Shared With Insurance Broker
Information Security policy	Policy is in force. Due to confidentiality cannot be shared.
Business Continuity Plan	Policy is in force. Due to confidentiality cannot be shared.
Business Continuity Management Policy	Policy is in force. Due to confidentiality cannot be shared.
Disaster Recovery Plan	Policy is in force. Due to confidentiality cannot be shared.
Latest Available IT audit report	Audit is conducted on quaterly basis. In case of any observed / pointed red flagged events, response procedure is initiated as per internal process and protocol
Which organization software can be accessed outside the corporate network?	Enterprise software can be accessed. www.nabard.org, www.nabnet.in,ensure.nabard.org, ecm.nabard.org, hrms.nabard.org, nabsupersoft.nabard.org/, nabadivasiyojana.nabard.org, bird-cpec.nabard.org, nabsamvad.nabard.org, ridf.nabard.org, nabmeetings.nabard.org, www.nabkisan.org, nabard.live, nabfoundation.in, birdlucknow.nabard.org, kmt.nabard.org, nabfinet.nabfins.org, bcregistry.nabard.org, bhuvan.nabard.org, chms.nabard.org, itsm.nabard.org, nabkshem.nabard.org, nrlmis.nabard.org, samiksha.nabard.org, nabdata.nabard.org, ggka.nabard.org, tdfmonitoring.nabard.org, aifis.nabard.org
What checks and security measures are taken to secure these software outside the corporate network.	VAPT exercise conducted and reviewed on quaterly basis
Filled in Proposal form	Shared With Insurance Broker
Filled in Ransomware and 12 C questionnaire	Shared With Insurance Broker
Please provide the proposal form duly filled	Shared With Insurance Broker
Please confirm if the Updated Board Approved IT Security, BCP and Data Recovery Plan is in force	Policy is in force. Due to confidentiality cannot be shared.
Claims experience for the last 5 years.	No claim
Please provide proposal form	Shared With Insurance Broker
Claim MIS/Summary for last 3 years	Nil
Duly filled attached Questionnaire	Shared With Insurance Broker
Proposal Form	Shared With Insurance Broker
Claims MIS	Nil
Duly filled Cyber Risk Protector Proposal form	Shared With Insurance Broker
Does the Company require remote users to be authenticated before being allowed to connect to internal networks and computer systems?	Yes
Filled in Ransomware Questionnaire	Shared With Insurance Broker
Filled in Annexure for Additional Queries	Shared With Insurance Broker